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Bib Data Sheet

CONFIRMATION NO. 2543

SERIAL NUMBER 09/897,804	FILING DATE 07/05/2001 RULE	CLASS 705	GROUP ART UNIT 2161	ATTORNEY DOCKET NO. P 0279249 PAT-002
APPLICANTS Shi-Yue Qiu, Ellicott City, MD;				
** CONTINUING DATA ***** THIS APPLN CLAIMS BENEFIT OF 60/243,472 10/27/2000 AND CLAIMS BENEFIT OF 60/243,401 10/27/2000 AND CLAIMS BENEFIT OF 60/243,469 10/27/2000 AND CLAIMS BENEFIT OF 60/243,397 10/27/2000 AND CLAIMS BENEFIT OF 60/243,470 10/27/2000				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED** SMALL ENTITY ** ** 08/20/2001				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged	Examiner's Signature _____ Initials _____	STATE OR COUNTRY MD	SHEETS DRAWING	TOTAL CLAIMS 10
INDEPENDENT CLAIMS 3				
ADDRESS 00909				
TITLE Early warning in e-service management systems				
FILING FEE RECEIVED 355	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	